

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

On this the 23<sup>rd</sup> day of January 2018  
In C.G. No: 161/2017-18/Guntur Circle

*Present*

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

*Between*

Sri. K. Koteswara Rao ,  
New Machine Centre,  
Gurujala,  
Guntur – Dist

Complainant

*And*

1. Assistant Engineer/O/ Gurujala  
2. Assistant Divisional Engineer/O/Gurujala  
3. Divisional Engineer/O/Macherla

Respondents

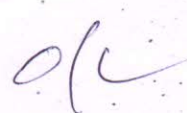
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**ORDER**

1. Sri K. Koteswara Rao of New Machine Centre, Gurujala , Guntur - Dist has presented a complaint before this Forum during the Vidyut Adalat conducted at Gurujala on 11.10.2017. He has elucidated that for redressal of his grievance for shifting of electrical lines in his Agriculture fields for the ASC.No.1836 near Dandiwagu in Gurujala Town.
2. The Respondents No. 1 & 2 in their combined written submission has elucidated that they have contacted the complainant and explained him that he has to pay the shifting charges and has to register his Application at MEE-Seva duly furnishing his willingness to pay the cost of the estimate for shifting the over head HT lines. But the complainant had informed that he is not willing to pay the shifting charges. Due to non registration of application by the complainant in MEE-SEVA, the creation of DC estimate is not possible. Soon after payment made by either consumer or local bodies the work will be carried out duly by following the departmental procedure in vogue.
3. In accordance with the provisions contained in Rule No.5.3.4 of General terms and conditions of supply as approved by the Hon'ble Commission the consumer shall pay the shifting charges included in the estimate in advance before taking up shifting operations.

  
DESPATCHED  
DATE  
30/1/18

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4. In view of the above rule position, the Complainant is advised to register his application at the MEE -SEVA centre along with his consent letter to pay the cost of the estimate. The Respondents are directed to take up the shifting operations after receipt of deposits from the Complainant. Accordingly the complaint is disposed off in favour of the Respondents.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup>Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 23<sup>rd</sup> day January 2018.

Sd/-  
Member (Finance)

Sd/-  
Member(Technical)

Sd/-  
Independent Member

Sd/-  
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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